

Joined up Care Derbyshire – welcome event notes – 11/09/2019

As well as an introduction to Joined-up-Care Derbyshire through a presentation there was an introduction to the use of technology in general practice.

As well as appointments, repeat prescriptions and patient records, SystemOnline supports an on-line messaging service. Does Wheatbridge use this? Can it be used by patients to message their GP? Or vice versa?

Can we support surveys on line?

There is an NHS App for smart phones which links into patient records, similar to System Online.

There is a web triage system available if the practice chooses to use it, The target is for it to be available at all practices by December 2019.

Is Wheatbridge aware of it? Have we looked into it? Thoughts?

Also planned in future are Skype consultations and e-consultations over the internet so patients don't need to travel to the surgery. Is Wheatbridge looking into these?

I also asked if Opticians and Dentists could be included in JuCD and the PLACE Alliance meetings as they are also an important part of primary care. This is being looked into and pharmacists have since been added to the equation.